HUMAN FACTORS

13-1. HUMAN FACTORS INFLUENCE ON MECHANIC'S PERFORMANCE.

To accomplish any task in aviation maintenance at least three things must be in evidence. A mechanic must have the tools, data, and technical skill to perform maintenance. Only recently has the aviation industry addressed the mechanic job functions, pressures, and stress, by identifying those human factors (HF) that impact the mechanics performance.

13-2. THE FAA AVIATION SAFETY PROGRAM has condensed these HF reports



DO I HAVE THE KNOWLEDGE TO
PERFORM THE TASK?
DO I HAVE THE TECHNICAL DATA TO
PERFORM THE TASK?
HAVE I PERFORMED THE TASK
PREVIOUSLY?
DO I HAVE THE PROPER TOOLS AND
EQUIPMENT TO PERFORM THE TASK?
HAVE I HAD THE PROPER TRAINING
TO SUPPORT THE JOB TASK?
AM I MENTALLY PREPARED TO
PERFORM THE JOB TASK?
AM I PHYSICALLY PREPARED TO
PERFORM THE TASK?
HAVE I TAKEN THE PROPER SAFETY
PRECAUTIONS TO PERFORM THE
TASK?
DO I HAVE THE RESOURCES
AVAILABLE TO PERFORM THE TASK?
HAVE I RESEARCHED THE FAR'S TO
ENSURE COMPLIANCE?

into a personal minimums checklist, which asks the mechanic to answer 10 'yes or no' questions before the maintenance task is begun and 10 'yes or no' questions after the task is completed. If the mechanic answers "NO" to any of the 20 questions, the aircraft should not be returned to service. We have provided the checklist in figure 13-1 for your evaluation and review. A color copy of the checklist is available from any Flight Standards District Office. Just ask for the Airworthiness Safety Program manager.



DID I PERFORM THE JOB TASK TO THE
BEST OF MY ABILITIES?
WAS THE JOB TASK PERFORMED TO
BE EQUAL TO THE ORIGINAL?
WAS THE JOB TASK PERFORMED IN
ACCORDANCE WITH APPROPRIATE
DATA?
DID I USE ALL THE METHODS,
TECHNIQUES, AND PRACTICES
ACCEPTABLE TO INDUSTRY?
DID I PERFORM THE JOB TASK
WITHOUT PRESSURES, STRESS, AND
DISTRACTIONS?
DID I REINSPECT MY WORK OR HAVE
SOMEONE INSPECT MY WORK BEFORE
RETURNING TO SERVICE?
DID I MAKE THE PROPER RECORD
ENTRIES FOR THE WORK
PERFORMED?
DID I PERFORM THE OPERATIONAL
CHECKS AFTER THE WORK WAS
COMPLETED?
AM I WILLING TO SIGN ON THE
BOTTOM LINE FOR THE WORK
PERFORMED?
AM I WILLING TO FLY IN THE
AIRCRAFT ONCE IT IS APPROVED FOR
THE RETURN TO SERVICE?